FAQS

Am I eligible for this funding?
Individuals impacted by COVID-19, with an emphasis on providing supportive services to underserved populations, including but limited to participants in English Language Learner (ELL) and ELL Navigator programs.

How do I apply?
Please contact (530) 661-2710 or (916) 375-6331, leave a voicemail with your contact information and we will contact you within 24 hours (M-F, 8AM-4PM) or Email us at WIOAprogram@yolocounty.org to be connected to a WIOA Case Manager.

What are the eligibility requirements?

COVID-19 Related Eligibility Criteria
Eligible individuals must satisfy all the following:

1. Individuals are enrolled in Title I Dislocated Worker services. *
   Some eligibility requirements include:
   • Adults (must be 18 years of age or older)
   • Living in Yolo County (Adult or Dislocated Worker) or
   • Laid off from a Yolo County employer (Dislocated Worker)
   • Males Only* Registered for the Selective Service (or have a documented exemption)
   Check your Registration status here

2. Individuals have not received wages above 400% of the federal poverty level (FPL) for the last six months of income. For additional FPL information, please visit the U.S. Department of Health & Human Services Poverty Guidelines.
   o Household Annual Salary for 400% FPL is as follows:
     • Family of 1: $51,040
     • Family of 2: $68,960
     • Family of 3: $86,880
     • Family of 4: $104,800

3. Individuals meet one of the following:
   o Laid off due to COVID-19.
   o Experienced a reduction in hours and/or pay due to COVID-19.
   o Unable to work for any of the following COVID-19 related reasons:
     • Subject to quarantine
     • Caregiver for someone who is subject to quarantine.
     • Need to care for children because of school closure or closure of other childcare provider.
     • At higher risk of getting seriously ill from COVID-19, or lives with someone at higher risk, as outlined on the California Department of Public Health COVID-19 website.
     • Required to telework, but does not have the necessary equipment.
• Caregiver for someone who is subject to quarantine.
• At higher risk of getting seriously ill from COVID-19, or lives with someone at higher risk, as outlined on the California Department of Public Health COVID-19 website.

* If someone is not eligible for the Dislocated Worker program, they can be enrolled into the Title I Adult program and provided the tiered supportive services described below, as long as they meet all of the COVID-19 related eligibility criteria listed above.

Due to the COVID-19 public health emergency, individuals may self-attest to their income and the COVID-19 related eligibility criteria listed above.

Additionally, you must exhaust all other options available to you, prior to requesting these services.

**What documents do I need to submit for eligibility?**
1. Identification Card ex. Driver’s License, State ID Card
2. Social Security Card or Other
3. Proof of Income ex. Paystubs
4. Proof of Unemployment Insurance Payments (UI)
5. Proof of rental agreements, past due utilities bills and other documents needed for payment assistance verification.

**What type of support service assistance can I receive if eligible?**
Supportive services may be provided to individuals impacted by COVID-19, with an emphasis on providing supportive services to underserved populations, particularly participants in the ELL and ELL Navigator programs.

These supportive services may include, but are not limited to payment assistance for:

• Child Care
• Transportation-Mileage/Bus Pass
• Other as deemed appropriate
• Equipment necessary to telework
• Housing Assistance
• Utility-Electric/Gas/Sewer/Water
• Funding assistance for equipment needed for teleworking along with digital services for Wi-Fi access may be available for workers in some areas

**What amount of supportive services could I receive for payment assistance and for how long?**
Supportive services are available one-time and in two tiers:

1. Individuals receiving at least 50% of their previous wages either from their employer directly, or with Unemployment Insurance (UI) payments, may receive supportive services totaling **$400**.

2. Individuals who are not receiving at least 50% of their wages from their employer directly, or with UI payments, may receive supportive services totaling **$800**.

WIOA/COVID-19 Supportive Services FAQs 6.2020
What are my ongoing responsibilities once approved?

1. Make monthly contact with Case Manager
2. Notify Case Manager of address or telephone changes
3. Provide information on my employer, if any – including name, address, wages, start date, job title, etc. once I find permanent employment.
4. Provide information regarding self-employment, if any
5. Understand there will be a 12-month follow-up period after I receive this supportive service(s)