

This office is temporarily CLOSED for regular in-person services until further notice to help limit the spread of the Novel Coronavirus, COVID-19. Many of our services can be delivered online, over the phone, or by mail. If you are unable to utilize these options, please talk to the receptionist at the window.

To file a new application for benefits, you can apply:

- ONLINE:
 - o For CalWORKS, CalFresh, or Medi-Cal at www.mybenefitscalwin.org
 - o For CalFresh at www.getcalfresh.org
- BY MAIL OR DROP OFF:
 - o For CalWORKS, CalFresh, or Medi-Cal take an application packet, fill it out, and leave in the drop-box outside or send in by mail
 - o For General Assistance, take an application packet, fill it out, and bring back to the receptionist. Applications are only accepted from 8:00am-12:00pm.

For document submission, you can submit:

- ONLINE:
 - o For CalWORKS, CalFresh, and Medi-Cal at www.mybenefitscalwin.org
 - o For CalFresh at www.getcalfresh.org
- EMAIL:
 - o For new Medi-Cal or CalFresh applications not yet approved: MyApp@yolocounty.org
 - o For continuing Medi-Cal or CalFresh cases already approved: CBC@yolocounty.org
- BY MAIL OR DROP OFF:
 - o Leave in the drop-box outside or send in by mail (originals will be sent back to you)

For EBT card replacements:

- Call 1-877-328-9677 to report a lost card and request a new one be sent by mail
- For emergency CalFresh or CalWORKS benefits that are being issued to a new card, see the receptionist

For all other benefits inquiries, you can call the Call Center at **1-855-278-1594** which continues to be opened **Monday-Friday from 8:00am-4:00pm**. These can include:

- questions about an application already submitted, a missed application or recertification interview, forms needing to be turned in, reporting a change, requesting a new or replacement Medi-Cal card (BIC), and all other general case questions

For all Employment Services related questions, call your case manager directly or use our call directory at (530) 661-2750 to get a hold of your worker.

The following services are **NO LONGER** available while this office is closed:

- Employment Center/Job Search assistance (visit www.yoloworks.org)
- Employment Services Workshops
- STEAC, DMV, and food referrals

We apologize for the inconvenience of this office closure and have only taken this step to help safeguard the health of our visitors, staff, and overall community. We remain committed to providing essential services and benefits to the community in this time of crisis as best we can.